CLƏVISTER
ProductServices

CLAVISTER SECURITY SUBSCRIPTION

CLAVISTER PRODUCT SUBSCRIPTION

Clavister Subscriptions

Clavister Subscriptions – smart and flexible licensing for your Clavister products

FEATURES AT-A-GLANCE

- Comprehensive service offering that covers all product and service aspects, including upgrades and updates

- Includes 24/7 support, hardware replacement service and centralized management service

- Flexible service plans with support from 12 months to 60 months

- Clavister Security Subscription includes Clavister True Application Control, Intrusion Detection and Prevention (IDP), Web Content Filering and Anti-Virus

Clavister Subscriptions is our answer to the current trend of a bewildering array of subscriptions, services, options and choices that customers are faced with when deciding on a new network security solution. We offer you two options to give you the best fit between flexibility and choice. Choose between Clavister Security Subscription (CSS), which includes everything and is designed to take the guesswork out of the equation and give you everything you will ever need to run a successful network security solution. Or choose Clavister Product Subscription (CPS), which includes software updates, centralized management support, 24/7 technical support and hardware replacement. Each of these subscriptions are available in 12, 24, 36, 48 or 60 months service plans. Flexible and smart, just choose coverage and length.

Buying a network security solution from Clavister is more than just taking delivery of the product. Clavister Subscriptions will maximize your investment and offer you years of trouble-free operations.

Content Security Services

- Clavister Security Subscription comes with support for Clavister next-generation firewall products services, such as Clavister True Application Control, Intrusion Detection and Prevention (IDP), Web Content Filtering and Anti-Virus.

Common Services

- Clavister Subscriptions includes a large number of common services, such as access to major, minor and maintenance releases, a number of hardware-related services, including standard hardware support, RMA warranty and hardware replacement service, as well as 24/7 technical support.

Compare Subscriptions

	Clavister Security Subscription	Clavister Product Subscription
Software Updates	Yes	Yes
Content Security (AC, IDP, WCF and AV)	Yes	No
Centralized Management Support	Yes	Yes
24/7 Technical Support	Yes	Yes
Hardware Replacement Service	Yes	Yes
Flexible Service Plans	12, 24, 36, 48 and 60 months	12, 24, 36, 48 and 60 months

Clavister Security Subscription Specifications

	Virtual	Eagle	Lynx	Wolf	PolarBear
Product Services					
Clavister Application Control	√	√	√	√	√
Intrusion Detection and Prevention (IDP)	√	√	√	√	–
Anti-Virus Protection	√	√	√	√	–
Web Content Filtering (WCF)	√	√	√	√	–
Clavister InControl – centralized management	√	√	√	√	–
Software Updates					
Major, Minor and Maintenance Releases	√	√	√	√	√
Hardware Services					
Standard hardware warranty	n/a	√	√	√	√
Return material authorization (RMA) warranty	n/a	√	√	√	√
Hardware replacement service	n/a	√	√	√	√
Technical Support					
24/7 technical support	√	√	√	√	√

Clavister Product Subscription Specifications

	Virtual	Eagle	Lynx	Wolf	PolarBear
Product Services					
Clavister InControl – centralized management	√	√	√	√	–
Software Updates					
Major, Minor and Maintenance Releases	√	√	√	√	√
Hardware Services					
Standard hardware warranty	n/a	√	√	√	√
Return material authorization (RMA) warranty	n/a	√	√	√	√
Hardware replacement service	n/a	√	√	√	√
Technical Support					
24/7 technical support	√	√	√	√	√

Specifications subject to change without further notice. CID: 9150-0040-24 (2015/08)

NOTE: A valid Clavister Subscription is a mandatory service. Your Clavister product will not function without it.

Where to Buy Clavister

For more information about where to buy Clavister products, visit **www.clavister.com/partners**. Additional resources and customer testimonials can be found at **www.clavister.com/resources**.

About Clavister
Clavister (NASDAQ: CLAV) is a leading security provider for fixed, mobile and virtual network environments. Its award-winning solutions give enterprises, cloud service providers and telecoms operators the highest levels of protection against threats, with unmatched reliability. Clavister's performance in the security sector was recognized with the Product Quality Leadership Award from Frost & Sullivan. The company was founded in Sweden in 1997, with its solutions available globally through its network of channel partners. To learn more, visit **www.clavister.com**.

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CLAVISTER
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